

## **Terms and Conditions**

At **Limare**, we operate with care, trust, fairness, and mutual respect. To ensure a clear and pleasant collaboration, we adhere to a number of principles, which you can find in our terms and conditions. These terms and conditions apply to all offers, agreements, and activities of Limare.

## **Our Services**

- We offer consultancy, development, and guidance services to individuals and organizations.
- We develop and sell materials that contribute to a meaningful personal and professional life.
- Our services are based on a best-efforts obligation: we carefully apply our knowledge, experience, and attention, but cannot guarantee specific results.
- Assignments are carried out in consultation and commence upon approval and, if agreed upon, payment of a deposit.

## **Prices and Payments**

- All prices are in euros and include applicable taxes, unless stated otherwise.
- A deposit may be required for services.
- Invoices for services (possibly combined with products) must be paid within fourteen days.
- For products in the webshop, immediate payment applies.

## **Products & Delivery**

- Orders are delivered while supplies last.
- Delivery times are indicative; we do our best to deliver as quickly as possible.
- The risk of loss or damage passes to the customer once the product has been delivered.

## **Returns & Right of Withdrawal (Consumers)**

- Consumers may cancel an online purchase within 14 days of receipt without giving a reason.
- The product must be returned unused and in its original condition.
- The return shipping costs are the responsibility of the consumer.
- After a correct return, we will refund the purchase price within 14 days.

## **Cancellation of assignments**

- An assignment can be terminated at any time with one month's notice.
- Work already performed and costs incurred will be charged.

## **Intellectual Property & Confidentiality**

- All materials, texts, and methodologies developed by Limare remain our property, unless otherwise agreed.
- Information we share in the context of our collaboration is treated confidentially and we expect the same from our clients.

## **Complaints**

- If you are dissatisfied with something, please let us know as soon as possible.
- We always strive for a careful and appropriate solution.

## **Liability**

- We are careful in our work. Any liability is limited to the amount invoiced for the assignment in question, to the extent permitted by law.
- We are not liable for indirect or consequential damages.
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## **Force Majeure**

In situations beyond our reasonable control, agreements may be suspended or modified.

## **Disputes**

- Our agreements are governed by Dutch law.
- Disputes are preferably resolved through consultation.

## **Finally,**

Thank you for your attention. We trust that you will be satisfied with our services and products!

## ***Team Limare***

December 13, 2025